

Example of stories from organizations:

Our first mobile screening day was held and was utilized by Julie who is a 50 year old female. She had been given her order for a screening mammogram many times over the years but never called to make an appointment. There was always an excuse I could come up with she told us. So when she found out the mobile unit was going to be there that day she said she ran out of excuses. She could walk there and so she actually showed up and was screened. She needed to return for additional imaging and was recommended to have a biopsy. She followed through with all testing. She was found to have a very early stage breast cancer. Because of this screening day not only did she find her breast cancer early but she also had Genetics done. She is also BRCA 1 positive. This changed her surgery decision and she has since had bilateral mastectomies with immediate reconstruction. This diagnosis changed the course of her surgery decisions. She attends breast cancer support group when time permits. She is a single mom but knows she has support within the cancer center.

49 year old female patient and her 21 year old daughter, both Spanish speaking, attended our April 2017 Health Fair and had their clinical breast exam done during this event. The mother could not have her screening mammogram done that day and daughter had an abnormal breast exam and needed diagnostic imaging to be scheduled after this health fair. Patient Navigator contacted the patients to assist scheduling their follow up imaging and screening mammogram. During the conversation the Patient Navigator informed the mother that she could qualify for BCCP to cover her screening mammogram and sent her the form by e-mail and as soon she received it sent it to BCCP for approval. Also transportation was an issue and Patient Navigator coordinated both appointments the same date and at the same location. The patients were very grateful that we took the time to process the application and approval and to schedule their appointments the same date and close to each other so they could go together and have their diagnostic and screening imagines done the same day. Patient called to thank our Patient Navigator for coordinating, assisting, interpreting, and following up with her daughter and her.

Example of what stories are use for/ from the patient perspective:

My whole world changed when at the age of 44, as a single mother of 6, I was diagnosed with breast cancer. I live in a rural area, so on top of worrying about medical bills and having the strength to care for my family, I had to worry about how I would actually get to the doctors. When I made the decision to have a mastectomy, I was connected with a breast cancer navigator at x organization. I spoke with her often throughout my journey. She helped with everything from educational materials to emergency assistance with bills and gas cards. Especially when I began chemo and became very ill, her constant encouragement helped me through such a difficult time. I would not have been able to manage without the assistance I received. Being diagnosed with breast cancer is a long road, but the help and support I received made me journey a lot easier. I know this wouldn't be possible without Susan G. Komen's donors, and I am so grateful for every single person who helped to make my family's life a little easier and more manageable during this long and stressful journey.

